



Important Notice for Tennessee Customers

If you feel this information is in error, please call Customer Service at 1.800.752.7504. If this is a result of an oversight, please make your payment now and accept our thanks. **NO OTHER NOTICE WILL BE MAILED.** To avoid interruption of gas service, the past-due amount must be paid or deferred arrangements made by 5 p.m. on the payment date specified above. **IF IT BECOMES NECESSARY TO DISCONNECT YOUR SERVICE, A RECONNECTION FEE WILL BE CHARGED AND YOU WILL BE REQUIRED TO PAY A SECURITY DEPOSIT OR INCREASE AN EXISTING DEPOSIT AMOUNT.** To avoid delay, immediate payment can be made over the phone by calling Speedpay toll free at 866.316.3356 or by using customer self-service on our website, piedmontng.com.

The regulatory authority for this service is:

Tennessee Public Utility Commission
502 Deaderick Street
4th Floor
Nashville, TN 37243
800.342.8359
615.741.2904