



Duke Energy RSA SecurID PIN Setup

Before using the ondemand tokencode service, you will need to create a PIN.

You can request a PIN (and access to PIMS) by e-mailing PIMS.HELP@duke-energy.com

Follow the steps below to set your PIN. Be sure to read the contents of the e-mail you were sent.

Link to RSA Token site: <https://rsatoken.duke-energy.com> ('On Demand' button)

On the first screen, you will enter your username, provided by Duke Energy.

You were assigned an initial PIN for your ondemand token service. Enter the PIN that you were initially assigned in the passcode box and click Log In.



Log In

Log in to test your token or set your PIN

User ID:

Passcode or Tokencode:

Enter only the PIN you were assigned for your On-Demand tokencode.

You will now be prompted to create a new PIN. Enter a new 4 to 8 digit numeric PIN and click OK. PINs cannot begin with zero!



New RSA SecurID PIN Required

PINs must contain 4 to 8 numbers.

Create a new PIN and enter it on this page. Your PIN cannot begin with zero.

New PIN:

Confirm New PIN:

OK Reset Cancel

Now, you will test authentication. [Here you enter your new PIN only and click Log In.](#)



Log In

Log in to test your token or set your PIN

105: New PIN accepted. You are required to authenticate with your new PIN.

Enter only the new PIN you just created.

User ID:

Passcode or Tokencode:

Log In Reset

Next, you will receive an email or SMS text message with your current ondemand passcode.

From: DukeFSD@duke-energy.com Sent: Thu 10/7/2010 12:04 PM

To:

Cc:

Subject: On-Demand Tokencode

On-Demand Tokencode: 21211852
Expires after use or 10 minutes

On this screen, you will enter the OnDemand Tokencode that was sent to you.

RSA SecurID®

Tokencode Required

Enter the tokencode sent to you via email or SMS text.
Note: You do not have to re-enter your PIN.

Enter ONLY the On-Demand tokencode that you just recieved.

Tokencode: ●●●●●●●

OK Cancel

You are now ready to go to access SharePoint. Please refer to the “External SharePoint Using E-mail on Demand” help document for more information