



About Duke Energy Renewables

Duke Energy Renewables is a leader in developing innovative wind and solar energy solutions for customers throughout the United States. The business is dedicated to helping utilities, electric cooperatives and municipalities deliver affordable, reliable and clean energy to their customers.

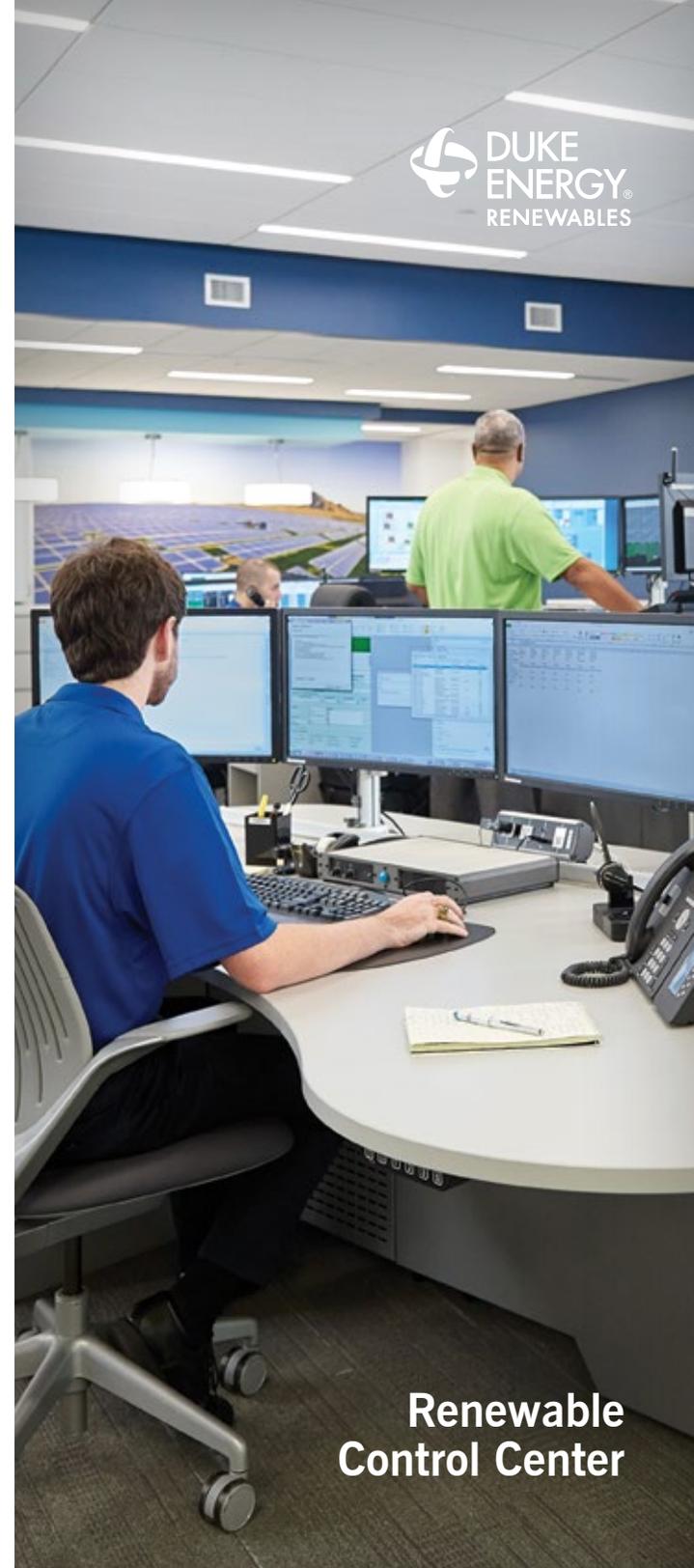
For more information, see duke-energy.com/renewables.

Headquartered in Charlotte, N.C., Duke Energy is a Fortune 125 company traded on the New York Stock Exchange under the symbol DUK. More information about the company is available at duke-energy.com.



For more information about the Renewable Control Center, please refer to duke-energy.com/RCC.

You may also call 980.373.2707 to discuss how the RCC services and solutions can benefit you.



Renewable Control Center



Duke Energy's **Renewable Control Center (RCC)** in Charlotte, N.C., uses powerful and secure technology to monitor wind and solar power plants across the country. Duke Energy entered the wind power business in 2007 and launched its commercial solar power business in 2009. The RCC provides critical monitoring services for all of Duke Energy Renewables' operating assets.

In addition, Duke Energy's RCC serves other select top-tier energy providers and original equipment manufacturers. Customers who contract with Duke Energy's RCC enjoy all the benefits of a robust monitoring system and expert around-the-clock staff without incurring the costly expense of developing and staffing their own center.

What can our monitoring services offer you?

Reliability

Confidence that you're operating at maximum efficiency and fully compliant with reliability standards.

Safety

Avoid injuries to people and damage to equipment associated with severe weather or from the unexpected startup of machinery.

Performance

Maximize revenue by increasing site yield and equipment availability.

Expertise

Place your trust in renewable energy operators who understand the opportunities and challenges faced every day in the power business.

Cost Efficiency

Save money by relying on the RCC, which is staffed by knowledgeable, experienced technicians 24 hours a day, 365 days a year.

Services and Solutions

Basic Monitoring

- Provided for all of our customers 24 hours a day, 365 days a year
- Logging of all events, resets and dispatches
- Remote resets
- Timely dispatch of wind and PV technicians

Additional monitoring services can be added as needed. These include:

- Technical Support and Forecasting: Weather alerts, power nominations, and maintenance planning
- Performance Monitoring and Reporting: Maintenance assessment site performance measurement, and custom reporting
- Automated Site Control: Customer-defined directives and optimized asset performance
- Condition Monitoring Services: Fault conditions detection, vibration spectra analysis and repair recommendations