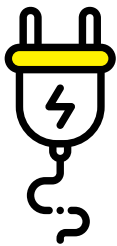
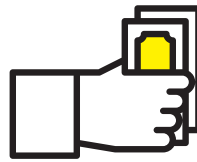


It's International Fraud Awareness Week!

BE AWARE OF THESE COMMON UTILITY SCAMS



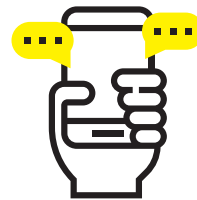
- **Disconnection Deception**
Scammers call threatening disconnection of your utility service, demanding immediate payment by prepaid cards.



- **Power Restoration Charge**
Scammers call offering to restore power more quickly for a fee in the aftermath of severe storms causing widespread power outages.



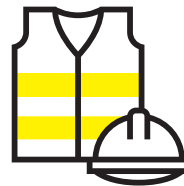
- **Overpayment Tactic**
Scammers call claiming you have overpaid your utility bill, and you need to provide personal bank account information or a credit card number to facilitate a refund.



- **Identification Attack**
Rather than directing victims to call a 1-800 number, the scammers direct the caller to press 1 to collect more data in an effort to get personally identifiable information.



- **Number Spoofing**
Scammers will spoof a callback number that closely resembles the utility's number.



- **Door Knocking Impostor**
Door-to-door impostors pose as utility workers to gain entry or access into unsuspecting victims' homes.